

Online vision tools

Convenient web-based services
and resources



As a *Lincoln VisionConnect*[®] member, you can access vision plan information and a variety of tools to help you:

- Find a provider
- Learn how to use your vision benefits
- Understand which eyewear is best for you
- Discover contact lens and Lasik discounts
- Register for an online member account to:
 - Review your benefits, both in and out of network
 - Print an ID card
 - And more

Register in three easy steps!

Register by going to LVC.LFG.com Select **Register Now**.
On the registration page:

1. Enter your **subscriber ID** (if known) or the **last four digits of your Social Security number**.
2. Enter **your personal and contact information**.
Use the exact name used to enroll, including applicable full first names, maiden names, hyphens, and suffixes.
3. Choose your **unique username, password, and a four-digit PIN**. Select **Create** to finalize your account setup.

If you have problems registering, contact
Customer Service at **800-440-8453**.

Find a vision provider

Search for your own doctor or other nearby providers who offer the services you need, including handicap accessibility, additional spoken languages, or weekend office hours. Locate a provider in a few easy steps:

1. Visit LVC.LFG.com. On the right side of the page, use the **Provider Quick Search**.
2. In the **Provider Quick Search** box, enter a **ZIP code** or **street address**.
3. Click the **Search** button to display a list of providers close to you.

Lincoln VisionConnect[®] benefits

How to use your vision benefits

- 1 Find a participating provider by clicking **Provider Quick Search** on LVC.LFG.com or by calling **800-440-8453**.
- 2 Log on to your online member account to review your benefits or to print a vision ID card before you visit a provider.
- 3 When you visit a provider, you may be asked for your date of birth and subscriber ID (if known).

Note to providers: For more information about this vision plan, or to receive authorization for service, please visit us online at spectera.com or call **800-638-3120**.

This card is not required for service and does not guarantee benefit eligibility.



Print an ID card

While a plan ID card is not required to receive vision care, you have the option to print a card online or save it to a computer or digital device:

1. **Log in to LVC.LFG.com** using your **user name** and **password**.
2. **Select Print ID Card** on the *Lincoln VisionConnect* portal screen.
3. **Select the member you want an ID card** for from the drop-down menu, click **Get ID Card** and print or save.

In- and out-of-network claims

Things to remember:

- **If your vision provider is in network:** You don't need to submit a claim form or voucher. *Lincoln VisionConnect* plan members are supported through the Spectera vision network – simply identify yourself as a Spectera customer when you visit your provider, and their office will process the claim.
- **If you choose an out-of-network provider:** Access claim forms at **LincolnFinancial.com**. Click **File a claim** in the navigation bar. Select **VISION**, then follow the steps to download the form. Submit your completed form to:

Claims Department – *Lincoln VisionConnect*
P.O. Box 30978
Salt Lake City, UT 84130
Fax: **248-733-6060**

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Submit out-of-network claims to:

Claims Department – *Lincoln VisionConnect*
P.O. Box 30978
Salt Lake City, UT 84130
Fax: **248-733-6060**

(Claim cover sheet can be found on member website.)

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